

Mt Barker Express Insurance Policy

Let's admit it, Furniture is not designed to be moved! Whilst Mt Barker Express takes all the necessary precautions to protect your possessions, there are many outside forces that are beyond our control that need to be considered when moving such as weather, accidents, vibration, shock, pressure, movement and atmospheric changes like difficult access, carting items over Balconies, Stairs or Steep Hills etc.

To ensure your piece of mind, we have Insurance that covers us, and your belongings in case of any accidental damage to your items while being carted to and from the truck (Loading and Unloading). As we all know, accidents can happen unexpectedly.

What we **do** cover:

- Any accidental damage done to your belongings or home while Loading or Unloading, that has proven to be caused by us.
- Damage that has been done while in transit due to negligence on our behalf.

What is **not** covered:

- **Boxes**. As Mt Barker Express does not offer a packing service, boxes are not covered as we cannot guarantee the way the items have been packed, have been done sufficiently.
- Any damage done to your belongings while in Transit due to the following reasons as listed in the first paragraph above.
- Unexplained damage that has been caused and noticed after your Furniture has been delivered.
- Old second hand Windows or Doors in Frames where the glass is old and fragile.
- Tv's that are not in a TV Box

Mt Barker Express does recommend in getting your own Goods in Transit Insurance cover for the things that are not covered by us and extra piece of mind. If you're Interested in getting your own Insurance Cover for extra Piece of mind, we recommend calling: Rebecca at Fox Insurance on 0419042207. Don't forget to let her know we sent you!!

Did you know that you may already be covered by Insurance?

If you have contents Insurance, you may be covered for House Removals as well. Call up your Insurance Company to find out.

Storage: If you are planning to Store your Items with us, you can have piece of mind in knowing that everything in Storage is covered by Insurance. Which Includes: Fire, Flood and Theft.

Please feel free to contact us if you have any questions.

Please believe that we will take every precaution we can to prevent any damage and make the move as stressless as we can.

We look forward in doing your Furniture Removal.